Optima Therapy
System Requirements

The requirements listed in this document are for our 5.1 Release.

Updated: January 16, 2017
All Products

Screen Resolution
- Recommended: 1920 x 1080
- Minimum: 1024 x 768

Bandwidth
- Download Speed: Minimum of 1.5 Mbps
- Upload Speed: Minimum of 512 Kbps

Training

Browser
- Most recent version of Javascript enabled to use Citrix application GoToTraining

Other

Personal Firewall, Internet Explorer or Antivirus software:

Allow ports:
- 80, 443, 82

Allowed IP ranges:
- 72.5.91.161 – 72.5.91.190
- 74.63.137.97 – 74.63.137.126

Physician lookups
- Include https://nppes.cms.hhs.gov

Hosting Connection Requirements
- Internet Explorer 9.0 or newer or Firefox with Microsoft.NET framework assistant
- Antivirus software with up-to-date definitions
- Most current Microsoft security and important updates installed
Care Operations Management (formerly Rehab Optima Desktop)

Operating System
- Recommended: Windows 8 or newer
- Minimum: Windows 7

Desktop Memory
- Recommended: 8GB
- Minimum: 4GB

Desktop Processor (minimum)
- Intel Pentium 4 (2GHz)
- AMD Athlon

Supporting Software
- Microsoft .NET Framework (both must be installed & enabled)
  - .NET 3.5 SP1
  - .NET 4.5.2 with latest service pack
  - Adobe Reader 11
  - Excel
Point-of-Care *(formerly Rehab Optima 5 or RO5)*

Devices with following specifications have been verified to meet the recommended and minimum functional and security requirements for using the Point-of-Care product [subject to change based on the manufacturer’s support and availability of these devices]. When purchasing devices to run Point-of-Care, Optima recommends purchasing the newest generation of a device.

**Apple Users:** Operating System (OS) upgrades should not be installed for any device unless Optima has confirmed compatibility. Since you cannot revert to a previous OS after upgrading, please turn off automatic OS updates by going to Settings > iTunes & App Store > Updates, then slide the circle icon to the left until it appears gray instead of green.

**Warning:** Running other software applications in addition to the Point-of-Care product can impact memory consumption and application stability on iOS minimum devices and is not recommended.

**Recommended**

- Hardware | Operating System:
  - Chrome OS
    - Samsung Chromebook 11.1 | OS V50.0.2661.103
    - ASUS Flip | OS V49.0.2623.112
  - Android
    - Samsung Galaxy Tab E | 5.1.1 and up
  - Apple
    - iPad Air 2 | iOS 9 – 10.1
    - iPad Pro | iOS 9.3.5 – 10.1
    - iPad Mini 4 | iOS 9 – 10.1
  - Browser:
    - Google Chrome* (on a desktop computer, laptop or android device)
    - Firefox ESR 45 (on a desktop computer or laptop)
    - Safari (on iOS devices)

**Minimum**

- Hardware | Operating System:
  - Chrome OS
    - Samsung Chromebook 11.1 | OS V50.0.2661.103
    - ASUS Flip | OS V49.0.2623.112
  - Android
    - Samsung Galaxy Tab 4 | 4.4.2 and up
    - Samsung Galaxy Note 8.0 | 4.4.2+
  - Apple
    - iPad Air 2 | iOS 9 – 10.1
    - iPad Pro | iOS 9.3.5 – 10.1
    - iPad Mini 4 | iOS 9 – 10.1
  - Browser:
    - Google Chrome* (on a desktop computer, laptop or android device)
    - Firefox ESR 45 (on a desktop computer or laptop)
Revenue Cycle Management (formerly Rehab Optima Financials)

**Operating System**
- Recommended: Windows 8 or newer
- Minimum: Windows 7

**Desktop Memory**
- Recommended: 8GB
- Minimum: 4GB

**Desktop Processor (minimum)**
- Intel Pentium 4 (2GHz)
- AMD Athlon

**Supporting Software**
- Microsoft .NET Framework (both must be installed & enabled)
  - .NET 3.5 SP1
  - .NET 4.5.2 with latest service pack
  - Adobe Reader 11
  - Excel

Revenue Cycle Management (*NEW web version*)
- Browser: Google Chrome, Firefox and Internet Explorer 11.0 or newer
- Browser PDF plugin (typically Adobe is installed as a default)

**Business Intelligence**
- Browser: Google Chrome, Firefox and Internet Explorer 11.0 or newer

**Physician eSignature (CliniSign)**

**Email Settings (Physicians using corporate email addresses):**
- Whitelist the SendGrid IP address 192.254.123.179 to ensure physicians receive email invitations to enroll as well as receive future communications from CliniSign